

SW-01428A-09-0103
W-01427A-09-0104
W-01427A-09-0116
W-01427A-09-0120



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

ORIGINAL

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 84042

Date: 12/29/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Candace Last: Lawson

Account Name: Candace Lawson

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Goodyear

CBR: [REDACTED]

State: AZ Zip: 85338

Is: E-Mail

Utility Company: Liberty Water /Litchfield Park Service Company -Sewer

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No.: SW-01428A-09-0103
W-01427A-09-0104

Arizona Corporation Commission
DOCKETED

DEC 31 2009

TO: Arizona Corporation Commission - Utilities Division

SUBJECT: Liberty Water Co. proposed rate increase

Date: December 29, 2009

DOCKETED BY [Signature]

RECEIVED
DEC 31 P 2:06
CITY OF LITCHFIELD PARK
WATER CONTROL

What a great deal it is for a Canadian company to purchase a US water service company with a captive customer base and then because their parent company spent money to purchase, be able to raise the rates of the captive customers by approximately 100%. Now that is a business we would all like to own. If Litchfield Park Water Service Company was in such terrible financial shape prior to the sale, who in their right mind would have wanted to have purchased them? I guess the only answer would be Liberty Water planned to raise rates prior to purchasing Litchfield Park Water Service. I am sure the fact that LPSCO had not raised rates in 8 years gave Liberty Water the feeling that this would be a slam dunk. If we had an ability to choose where we purchased our water from this would be a simple matter, we could just go to a different water company and the high priced water company would see its customer base go away. We don't have a choice, therefore the ACC needs to say NO loud and clear. If water rates need to be reviewed, let's have an audit to prove if rates do indeed need to be raised by an independent auditing company that KNOWS how to audit a water/utility company, but NOT Liberty's auditor. This sale probably never should have been allowed to go through if this is what Liberty Water needed to make it work for them. Now is not the time to be taking money out of the pockets of the United States citizens and sending it to companies in other countries whether it be for water or oil. At least the oil is from the foreign country, this water is OURS. Please say no to this ridiculous rate increase. This will have an additional disastrous effect on the real estate market here in the Goodyear and Litchfield Park area of Arizona, something we don't need more of. Please hear our plea.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Regards,

Candace Lawson

[REDACTED]

Goodyear, AZ

(623) 535-5010

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Emailed to Trish Meeter in Phoenix to docket.

Docket Nos.

SW-01428A-09-0103

W-01427A-09-0104

FILE CLOSED.

End of Comments

Date Completed: 12/29/2009

Opinion No. 2009 - 84042

SW 01428A-09-0103
U. 01427A-09-0104
U. 01427A-09-0116
W. 01427A-09-0120

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz **Phone:** (602) 542-2406 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

Opinion **No.** 2009 **84052** **Date:** 12/30/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** **Last:**
Pamela **McKinney**

Account Name: Pamela McKinney **Home:** (623) 535-9120

Street: 325 Pacifico Circle **Work:**

City: Litchfield Park **CBR:** pmckinney3@cox.net

State: AZ **Zip:** 85340 **is:** E-Mail

Utility Company: Liberty Water /Litchfield Park Service Company -Sewer

Division: Sewer

Contact Name: Linda Byrd **Contact Phone:** (602) 935-9367

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION OPPOSED:

RE: Docket No. SW-01428A-09-0103, W-01427A-09-0104, W-01427A-09-0116, and W-01427A-09-0120

12/28/2009

Pamela McKinney
325 W Pacifico Circle
Litchfield Park, AZ 85340

Phone: 623.535.9120
Email: pmckinney3@cox.net

Docket you wish to comment on: Litchfield Park Service Company (LPSCO)
Case or Utility Name: Litchfield Park Service Company
Docket Number: SW-01428A-09-0103
Position on docket: Con

I am a residential customer of the company who opposes the proposed permanent base rate increases for both wastewater rates and water service rates. According to proposal information, the requested water rate increase is about 120% for someone with a 3/4-inch meter who uses about 9,500 gallons per month, and that translates to around a \$23 per month increase on top of what he/she currently pays. The requested wastewater rate would mean that portion of the monthly bill would increase about \$22. Those two amounts mean this "typical" person will pay \$45 more each month beyond what he currently pays, about \$540 more per year! Even if the company has not had a rate increase for several years, it cannot in good conscience suddenly raise rates this much. This suggests poor long-range planning. A clothing firm knows it cannot raise the price on a skirt from \$19 to \$41 and a blouse from \$32 to \$70 and expect to stay in business. I appeal to the commission to not grant these proposed rate increases. Thank you.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 12/30/2009

Opinion No. 2009 - 84052

SW-01428A-09-0103
W-01427A-09-0104
W-01427A-09-0116
U-01427A-09-0120

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 84057

Date: 12/30/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Lawrence**

Jacobs

Account Name: Lawrence Jacobs

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Goodyear

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: E-Mail

Utility Company: **Liberty Water-Litchfield Park Service Company**

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION OPPOSED:

RE: Docket No. SW-01428A-09-0103, W-01427A-09-0104, W-01427A-09-0116, and W-01427A-09-0120

12/30/09

Lawrence Jacobs
[REDACTED]

Phone: (623)536-6049

Email: [REDACTED]

Name of Utility Co.: Liberty Water

Name on Bill: Lawrence J & Shirley M Jacobs

Account Number: 404214-507069

I am writing to strongly protest the outrageous rate increase proposed by Liberty Water. At a time when everyone is struggling to meet expenses, to ask for a 100+% increase in rates is unconscionable! I have never heard of a utility doubling their rates in one year. This is a UTILITY, not a department store. People on fixed incomes will be devastated by this increase. Yes, the company's expenses have gone up, but to seek a double-digit return on investment for their investors during this economic downturn is way out of line. I am pleading with the ACC to limit the rate increase to something reasonable and put Liberty Water on notice they cannot take advantage of customers who have no choice but to use their services.

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED
End of Comments

Date Completed: 12/30/2009

Opinion No. 2009 - 84057
